

From: M. Leo Cooper
To: Microsoft ATR
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Subject: Microsoft Settlement

Please permit me to comment on the proposed Microsoft settlement.

One element missing from the proposal is a requirement that Microsoft refund to the purchaser of a new computer system the cost of the MS operating system if the purchaser refuses to accept the OS EULA, uninstalls the OS, and returns all manuals and installation media. At present, both the OEM and Microsoft refuse a refund under these circumstances, although it is very difficult to purchase a computer without the MS Windows OS installed.

Additionally, Microsoft should be required to disclose the file formats for all versions of Microsoft Word, so that third-party software can interoperate with it.

Additionally, Microsoft should be required to disclose all details of and alterations to its SMB networking protocol for interoperability purposes.

Thank you for your time.

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